



Royal
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MEMORANDUM NOTE DE SERVICE

135

To
A Commanding Officer "M" Division

From
De OIC Whitehorse Detachment

Security Classification - Classification de sécurité	
Protected "A"	
Our File - Notre référence	
M 4095-15	
Your File - Votre référence	
Date	Diary Date - Date d'agenda
2009-06-16	09-08-06

Subject
Objet **Response to SILVERFOX Independent Officer Review (IOR) Recommendations**

The following is my response to the Independent Officer Review recommendations in relation to Whitehorse Detachment operations:

Recommendation 92:

That Guards Hector MacLELLAN, Craig MacLELLAN, and Heather BALFOUR's suitability for employment as a guard be reviewed by the OIC Whitehorse Detachment and that they be provided written direction on all requirements set out in the Operational Manual, M Division Green Sheets and the Whitehorse Detachment Unit Supplements in regards to Cell Block Security and the Guarding of Prisoners and in particular the following:

- a. National OM 19.3.5.1 Monitoring Prisoners Requires: "Check prisoners frequently and at irregular intervals to ensure their security and well being. Ensure the intervals are no more than 15 minutes apart."
- b. National OM 19.3.5.4.1 Directs: "To constantly monitor means to watch or observe without interruption. Use of CCVE may augment but not replace physical checks. The use of CCVE in RCMP cell blocks must be recommended by the Cr. Ops. Officer and approved by the CO."
- c. Whitehorse Unit Supplements - Operational Manual 19.3 - Monitoring Prisoners
3.1 The video monitor is in place to allow for an increased level of monitoring and does not constitute a check of the prisoner.
- d. M Division Operational Manual: Ops Man 19.1 Cell Block Security
1.4 In detachments with monitoring equipment the guard/matron shall indicate in the guardroom log book if the check was done physically or by way of a monitor. This will be done by writing either "M" (monitoring) or "P" (physical) in the log beside each entry.
- e. OM 19.2. Requires a member to Assess responsiveness and seek medical assistance. Specifically OM 19.2.2.1 requires of a member, "If there is any indication that a person is ill, suspected of having alcohol poisoning, a drug overdose, or ingested a combination of alcohol and drugs, concealed drugs internally, or sustained an injury, seek immediate medical assistance."

Response:

- ***I have reviewed the service/training files for Hector MacLELLAN, Craig MacLELLAN, and Heather BALFOUR. All three were found to have met suitability for employment standards. Hector MacLELLAN and Heather BALFOUR were both spoken with on July 16th and 20th, respectively. The above noted points "a" to "e" were reviewed and explained.***
- ***Craig MacLELLAN was not spoken with as he had left Canada at the beginning of 2009 to teach in another country and will not be back until spring of 2010.***

Recommendation 93:

That the OIC Whitehorse Detachment ensure guards are provided semi-annual re-orientation of the cellblock and their duties as required in OM 19.3.5.1.5

Response:

This recommendation has been implemented. Currently only one guard is not qualified and he has already been identified with the training expected to take place upon his return to Whitehorse. He will not be used as a guard until this qualification has been met.

Recommendation 94:

That the OIC Whitehorse Detachment ensure all members and personnel under his command who are responsible for prisoner care have read and initialed the applicable national directives, divisional, detachment and unit supplements. That this process be repeated every six months and initialed records retained as per OM 19.3.9.1.2.

Response:

This recommendation has been implemented with the read and initial document tracked by the Operational Support Sergeant. Same document, once completed, is placed on the appropriate administration file.

Recommendation 95:

That the OIC Whitehorse Detachment ensure a guard is given his/her orientation tour of the work site when first hired followed by one tour every six months. Review his/her duties, directives, legal responsibilities, the requirement to be vigilant for medical conditions, abnormal prisoner behavior and rousability as per OM 19.3.9.1.6.

Response:

This recommendation has been and will continue to be implemented.

Recommendation 96:

That the OIC Whitehorse Detachment ensure that Watch Commanders understand their responsibilities to the Detachment Cell Block as per WUS OM 19.3.12.1

Response:

This recommendation has been implemented and Unit Supplements have been updated to reflect same.

Recommendation 97:

That the OIC Whitehorse Detachment ensure that Watch Commanders will:

at the commencement of the shift , and periodically during the shift, will physically check the cell facilities and prisoners and record any adverse findings in the prisoner diary book in red ink, inclusive of regimental number as per WUS OM 19.3.12.2.

Response:

This recommendation has been implemented and Unit Supplements have been updated to reflect same.

Recommendation 98:

That the OIC Whitehorse Detachment ensure that the senior member on shift will:

"At the commencement and conclusion of a member's or guard's shift, the senior member on duty, accompanied by the guard, will assess each prisoner in every cell and record same as per OM 19.3.1.11.

Response:

This recommendation has been implemented and Unit Supplements have been updated to reflect same.

Recommendation 99:

That the OIC Whitehorse Detachment ensure that a member will assess responsiveness and seek medical assistance for a person in police custody, if there is any indication that a person is ill, suspected of having alcohol poisoning, a drug overdose, or ingested a combination of alcohol and drugs, concealed drugs internally, or sustained an injury, as per OM 19.2.2.1.

Response:

This recommendation has been implemented and Unit Supplements have been updated to reflect same.

Recommendation 100:

That the OIC Whitehorse Detachment develop and enact a policy within the Whitehorse Detachment Unit Supplements in support of OM 19.2.2.1 which directs all members and guards to seek medical attention for intoxicated persons who vomit while in custody in a prone position or vomit excessively considering the possibility of aspiration and the possible development of aspirated pneumonia.

Response:

This recommendation has been implemented and Unit Supplements have been updated to reflect same.

Recommendation 101:

That the OIC Whitehorse Detachment ensure that the member on duty is responsible for ensuring cells are safe and habitable substances as per OM 19.1.2.1.1. Habitable must be interpreted as being free of vomit, urine or any other bodily substances.

Response:

This recommendation has been implemented and Unit Supplements have been modified with an additional "habitable" clause, to address same.

Recommendation 102:

That the OIC Whitehorse Detachment ensure compliance to Whitehorse Unit Supplements OM 19.2.1.1 and 19.2.1.2 in that: as part of the prisoner booking in process:

- 1.1 all prisoners suspected of being under the influence of alcohol shall be asked to provide a breath sample in the (digital) approved screening device.
- 1.2 A prisoner with a BAC of 350 mg % or greater shall be taken to Whitehorse General Hospital for examination/treatment before being lodged in cells.

Further that the policy be reviewed and a clause added to it which requires a member to consider all circumstances and signs of impairment of alcohol and drugs and to consider medical attention if a prisoner's BAC should not exceed 350 mg% after breath sample obtained in the (digital) approved screening device considering all circumstances.

Response:

This recommendation has been implemented and Unit Supplements have been created to address same.

Recommendation 103:

That the OIC Whitehorse Detachment ensures that members "Document the date, time and name of the medically trained professional who certified the prisoner fit for incarceration on form C-13-1, in accordance with OM 19.3.4.4.1.

Response:

This recommendation has been implemented. ✓

Recommendation 104:

That the OIC Whitehorse Detachment consider the establishment of a Community Consultative Group which will include the medical community. The CCG will review the issue of the Public Intoxication and provide possible alternatives to incarceration and speak to the medical care of intoxicated persons in the Whitehorse community.

Response:

The CCG was already established and did include representation from the medical community. It is not a robust CCG but efforts continue to try and strengthen it.

Recommendation 105:

That the OIC Whitehorse Detachment:

- a. review National, Divisional and Whitehorse Unit Supplements in regards to Guard training.
- b. Ensure that Divisional and Whitehorse Unit Supplements clearly reflect National Operational Manual policy.
- c. And that the Guard training requirements at Whitehorse Detachment are clearly reflected and adhered to.

Response:

This recommendation has been implemented. All three levels of policy have been vetted and streamlined to reduce ambiguity and conflicting guidance.

(M. WHARTON), Insp.

cc:

S/Sgt. Doug Harris - A. OIC Criminal Operations
SSM Al Hubley - Admin NCO